

THE QUALITY POLICY OF THE ORGANIZATION - FORMALLY EXPRESSED BY TOP MANAGEMENT AND DISTRIBUTED IN DOCUMENTED AND CONTROLLED WAY TO THE 100% OF PERSONNEL - IT IS APPLIED IN THE FOLLOWING ACTIVITIES *WICH REPRESENT THE SCOPE OF THE QUALITY MANAGEMENT SYSTEM*

PRODUCTION AND SELLING OF SPECIAL DRAWING ITEMS, STANDARD AND SPECIAL STUD BOLTS, NUTS , BOLTS AND FASTENERS

THIS POLICY - APPROPRIATE TO THE PURPOSES AND TO THE STRATEGIC DIRECTION AS PREVIOUSLY DETERMINED BY THE ORGANIZATION - IS IMPLEMENTED AND MAINTAINED TO PURSUE **GENERAL** QUALITY OBJECTIVES THAT INCLUDE THE COMMITMENT OF THE TOP MANAGEMENT AND 100% OF RELEVANT FUNCTIONS TO ACHIEVE:

- ✓ CONTINUOUS IMPROVEMENT OF ALL PROCESSES ADOPTED
- ✓ CONTINUOUS IMPROVEMENT OF THE EFFECTIVENESS OF QUALITY MANAGEMENT SYSTEM
- ✓ CUSTOMER SATISFACTION THROUGH FULFILLMENT OF ALL REQUIREMENTS (INCLUDING LEGAL REQUIREMENTS)
- ✓ "STAKE HOLDERS" SATISFACTION (AS APPLICABLE)


ADDITIONAL **SPECIFIC** QUALITY OBJECTIVES ARE ESTABLISHED AT RELEVANT FUNCTIONS THROUGH CREATION, UPDATING AND CONTROLLED DISTRIBUTION OF A DOCUMENT DEFINED AS :

STRATEGYC PLAN

THIS DOCUMENT INCLUDES MEASURABLE QUALITY OBJECTIVES FOR EACH ORGANIZATION PROCESS IN THE SHORT AND MEDIUM-TERM AND IS SUBJECT TO PERIODIC REVIEW TO VERIFY COHERENCE BETWEEN PLANNED / ACHIEVED QUALITY OBJECTIVES

FURTHER MANAGEMENT COMMITTEMENT IS REPRESENTED BY PERIODICAL REVIEWS OT THE QUALITY MANAGEMENT SYSTEM TO VERIFY :

- ✓ CONFORMITY TO THE REQUIREMENTS OF PROVIDED PRODUCTS AND SERVICES
- ✓ SUITABILITY AND COHERENCE OF QUALITY POLICY TO CURRENT ORGANIZATION REALITY
- ✓ ORGANIZATION PERSONNEL KNOWLEDGE OF QUALITY POLICY
- ✓ ORGANIZATION PERSONNEL AWARENESS LEVEL RELATED TO THE CONTRIBUTION OF ITS ROLE TO ACHIEVE THE PLANNED OBJECTIVES

DISTRIBUTION	DIR	RSQ	INTRANET.	100%	SHOW CASE	DIR SIGNATURE	
			X	X	X		